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Consumers are discovering and trialing new eCommerce marketplaces, brands and products at a faster rate than ever before, given the vast amount of choices encountered browsing for products online. A recent analysis shows how events like Amazon Prime Day, Black Friday, and Cyber Monday are especially **fruitful for new-to-brand customer advertising**, encouraging B2C marketers to increase their digital advertising spend to fuel product discovery, sales and market share for their brands.





who offered a discount 2019 Prime Day and Black Friday/Cyber Monday saw a greater increase in their total customers than those

The majority of eCommerce consumers are discovering products via relevant keywords attributable to their needs, with most clicks happening on page one results for the first few products listed. Simplifying the digital shopping experience is critical for brands to be in the consideration set for the majority of consumers who won't venture past page one results.

An internal analysis conducted shows getting a product to page one on retailer websites can improve sales by as much as 50 percent, but figuring out the right levers to pull to get there organically-without paid advertising-is a real challenge, especially given fast-changing algorithms. While more than half of all retail related online browsing sessions are "organic", sometimes brands need to boost their product visibility by investing in sponsored (paid) opportunities to improve a product's rank.

Data analytics can equip brands with intelligence to help them decide when, where, and how to make digital advertising investments profitably, while simultaneously acting on insights that help drive organic growth. Considering a majority of U.S. consumers begin their product discovery on marketplaces like Amazon, it makes sense for brands to prioritize digital advertising opportunities with Amazon.

Maximize Return on Ad Spend (ROAS) with Amazon Ads

Brands use Amazon Ads to drive brand awareness, acquire new customers, drive sales and gain market share, with the goal of furthering their marketing return on investment. Top performing advertisers average 40 percent greater year-on-year (YoY) sales growth, 50 percent greater YoY growth in customer product page viewership on Amazon, and **30 percent higher returns on ad spend (ROAS) with Amazon Ads**, according to a recent analysis. Sponsored Products, Sponsored Brands, Amazon DSP and Sponsored Display are among the types of Amazon Ads options cited that produce maximum return.

Ensuring your product listings appear at the top of page one results on Amazon for the most relevant discovery keywords is therefore the most important determinant for maximizing ROAS. DataWeave has become a vetted partner and measurement provider in the Amazon Advertising Partner Network, with the goal of supporting brands to **optimize digital advertising campaigns** by providing visibility to **Digital Shelf Analytics** (DSA) key performance indicators (KPIs), like Share of Search, Pricing and Product Availability, Content Audits, Ratings and Reviews, and Sales Performance and Market Share.

Below is a summary of how our **Digital Shelf** solutions, in partnership with Amazon Ads, can improve the performance of your Amazon Ads campaigns

1. Keyword Recommendations Improve Share of Search

With the DataWeave **Share of Search** solution, brands can monitor their placement of both organic and paid discovery keywords relative to their competition. Once your keywords are determined, you are also provided a weighted Share of Search score that helps measure how well each keyword performs relative to product discoverability. Below is an example of insights you'd gain.

Share of Sea Actionable Items	rch					
 13 Product instances lost position in across 4 retailers 	the top 10 ranks for 4 k	eywords View	15 Product across 4 ref		on in the top 10 ranks fo	r 4 keywords View
Share of Search Audit The share of search score across al	ll your products. The f	iltered score shows the	e Share of Search sco	re across the product	s that have been filter	ed.
Overall Share of Search		27.96 -2.8	3			
Organic		28.3 -3.5	2 Sponsored	1		24.64 4.16
Share Of Search Across Keywords						i : O
	chocolate milk	cat food	dog food	baby food	stouffers frozen meal	Overall
Amazon-US	18.33	0	18.33	28.33	68.18	24.38
Target-US	4.17	17.24	20.69	44.83	70.83	31.11
Walmart-US	-	-	-	53.33		53.33
Wegmans-US	0	26.98	19.05	10	100	26.04
> View All						

Brands can provide their own list of keywords to monitor, or through our Amazon Ads collaborative solution, learn which keywords are the "best" for them to measure in the realm of Amazon. Performance results are based on data that shows which keywords consumers are actually using when browsing online alongside other keywords brands request to measure. Users are able to see exactly which keywords are most popular, competitive (and even unexpected), and relevant at an Amazon Standard Identification Number (ASIN) level of granularity.

We can also estimate the degree of relevance and estimated traffic for the recommended keywords. Brands can then use these insights to adjust campaign strategies based on these parameters, which can boost product discoverability and rank visibility. A brand could assume people find its products by brand name, yet traffic insights may reveal a **majority of people look for a generic product type** before they end up buying that particular brand.

2. Content Audits Increase Discovery Relevancy Scores

Strong product content is critical to succeeding on Amazon. Thorough, accurate, and descriptive content leads to better click through rates (CTR), conversion rates, more positive reviews, and fewer returns, which results in increased discoverability. DataWeave's **Content Audit** solution reviews existing copy and images on a per-attribute basis to highlight any gaps essential to improving visibility, as seen in the example below.

Content Analysis Every day Jul 16 0 0 Jul 22 Jul 21 Total Produ Showing the analysis across 5 cities , 1 retailer , 1 brand , 5 zip codes , 5 states , 1 category , 1 sub category Jul 10 2022 Jul 17 Jul 19 Jul Jul 21 22 ≁Lean cuisine LEAN CUISINE FEATURES Steak Portabella 7.5 oz. Box | Delicious Frozen Meals **Content Quality Across Retailers** 01 = Date Of Analysis Content Audit Sunday, Jul 17th, 2022 Information Performance Across Different KPIs 1 : 🕀 Zoom In Attribute n-US Availability Content Average Average Quality Category Keyword -Image Reference image Actual image Rank Rank 0 85.18 1 Content Score Across Retailers 01 85.18 22.36 Amazon-us score 95 Content Quality By Retailers Over Time Zoom In 0 : O + Bullets Score 67.48 Overall + Score 88.81 o + Descri Score 89.44 Product List Q : 0 Jul 10 Image Product title A SKU Code Retailer 🔺 Jul 17 Jul Jul 21 22 Zip cod Jul 19 Store LEAN CUISINE COMFORT Steak 11205 Amazon-US Portabella 7.5 oz. Box | Delicious Froz Content Quality By Attributes Over Time () : O Zoom In Meals 1380015650 < | 1 | ⊅ 100

To further growth, it is equally as important that your product content aligns with your advertising strategy. With Amazon Ads partner add-on, our solution can also audit your content to measure how effectively you are incorporating Amazon Ads keywords into your product content to enhance discovery relevancy.

3. Discover More Opportunities with Pricing and Product Availability Insights

Quality content and keyword updates will only get you so far if your products are not consistently available and priced competitively. With DataWeave's **Pricing and Promotions** and **Product Availability** modules, advertisers can monitor their selling prices and availability trends alongside their competitors to uncover more opportunities to incorporate into advertising campaigns, as seen in the Pricing and Promotions dashboard example below.

Promotion Analysis

Annese Postato Apropie Adargadatin annese	Oz. Tubs, SKU: 150000760				Retailers	Promo 1	ext				
NAMES OF CONTRACT	Retailers Tracker	d Updated on Monday, Jul 2	25th. 2022		Walmart-US No promotion	aal info available for	this product curren	tly.			
		Nestle(Ref)-US No promotional info available for this product currently.									
in Selling Price 10.88	Max Selling Price \$14.24	Average Price \$12.56	Average Discount	Average Promotions 1	- Amazon-US		et \$50 off instantly: Pay \$0.00 upon approval for the Amazon ewards Visa Card. No annual fee.				
We do not have	updates for Walmart	:-US .			Target-US No promotion	nal info available for	this product curren	tly.			
roduct History					C 1 D						
Last 30 Days	Last 7 Days Date F	Range	Avg	Selling Price 🗸	Pricing Details					Θ	
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Additionally, product targeting recommendations can be utilized to target a competitor's ASIN that may be overpriced or that is having issues staying in

stock. Alternatively, broaden your strategy to target specific brands, complementary products, or category listing pages.

You can also create alerts on your own products to **monitor when items are low on inventory** or out of stock to ensure key products are consistently available when customers are shopping.

4. Leverage Ratings and Reviews to Increase Conversion

Product ratings and reviews are also a critical component to running a successful Amazon Ads campaign. A large number of reviews and a positive star rating will provide customers with the confidence to purchase, resulting in higher conversion rates. Conversely, negative feedback can have a detrimental impact, resulting in lost sales and wasted ad spend. DataWeave's **Ratings and Reviews** module can help you monitor your reviews and extract attribute-level insights on your products. This information can then be utilized to further optimize your advertising strategy.

If you see consistent feedback in your reviews on aspects of a product not meeting customer expectations, address them in your product content to prevent potential misplaced expectations. Alternatively, if customer reviews are raving about certain product features, ensure these are promoted and relevant keywords are populated throughout your descriptions and feature bullets. Below is an example of insights seen within the DSA Ratings & Reviews dashboard.



5. Correlate Digital Shelf KPIs to Sales Performance and Market Share

The newest DSA module, **Sales Performance and Market Share**, provides SKU, sub-category, and brand-level sales and market share estimates on Amazon for brands and their competitors, via customer defined taxonomies, to easily benchmark performance results.

This data can also be correlated with other Digital Shelf KPIs, like Content Audit and Product Availability, giving brands an easy way to check the effect of attribute changes and how they impact sales and market share. Similarly, brands can see how search rank, both organic and sponsored, affects sales and market share estimates.

Understanding the correlation between your advertising campaigns and your Digital Shelf brand visibility will help you identify which areas to prioritize to drive sales and win more market share.

Digital Shelf Insights Help Brands Win with Amazon Ads

The need for access to flexible, actionable eCommerce insights is growing exponentially as a way to help brands drive growth, increase their Share of Voice, and to gain a competitive edge. As a result, more global brands are seeking **Digital Shelf Analytics** for access to near real-time marketplace changes and to develop data-driven growth strategies that leverage pricing, merchandising, and competitive insights at scale.

By monitoring, measuring and analyzing key performance indicators (KPIs) like Sales Performance and Market Share, Share of Search, Content Audits, Product Availability, Pricing and Promotions and Ratings and Reviews alongside competitors, brands will know what actions to take to boost brand visibility, customer satisfaction, and online sales.

DataWeave's acceptance into the Amazon Advertising Partner Network enables Amazon advertisers to effectively build their Amazon growth strategies and determine systems that enable faster and smarter advertising and marketing decision-making to optimize product discoverability and overall results.

Connect with us now to learn how we can scale with your brand's analytical needs, or for access to more details regarding our **Amazon Ads Partnership** or Digital Shelf solutions.



- Praveen Sheethalnath

23rd Aug, 2022